



Republic of the Philippines
Department of Education
REGION IV-A CALABARZON
SCHOOLS DIVISION OF BATANGAS

18 May 2026

UNNUMBERED MEMORANDUM

CONDUCT OF THE ONLINE WORKSHOPS ON THE ALIGNMENT OF FIELD OFFICES TO THE DEPED CITIZENS' CHARTER 2026 EDITION

TO : Assistant Schools Division Superintendent
Chief- Curriculum Implementation Division (CID)
Chief- School Governance and Operations Division (SGOD)
Unit Heads / Section Heads
Public Schools District Supervisor
Elementary and Secondary School Heads
All Others Concerned

1. Attached herewith is the Memorandum DM-OUHRDI-2026-1652 entitled "Conduct of Online Workshops to the DepEd Citizens' Charter 2026 Edition dated May 7, 2026".
2. For your information, guidance, and widest dissemination.


MARITES A. IBAÑEZ, CESO V
Schools Division Superintendent

KMS/Memo_Conduct of Online Workshops on the Alignment of Field Offices to the DepEd Citizens' Charter 2026 Edition
S2-114453/5-18-2026



Address: Provincial Sports Complex, Bolbok, 4200 Batangas City
Telephone: (043) 722-1840 / 722-1796
Email Address: deped.batangas@deped.gov.ph
Website: www.depedbatangas.com



Republika ng Pilipinas

Department of Education


OFFICE OF THE UNDERSECRETARY

HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT

aw
MAY 11 2026
02-1443

MEMORANDUM
DM-OUHRODI-2026-1652

TO : **ALL REGIONAL OFFICES**
ALL SCHOOLS DIVISION OFFICES
ALL OTHERS CONCERNED

FROM : 
WILFREDO E. CABRAL
Undersecretary
Human Resource and Organizational Development, and
Infrastructure
Vice Chairperson, DepEd Committee on Anti-Red Tape

SUBJECT : **CONDUCT OF ONLINE WORKSHOPS ON THE ALIGNMENT OF**
FIELD OFFICES TO THE DEPED CITIZEN'S CHARTER 2026
EDITION

DATE : 07 May 2026

In reference to DM-OUHRODI-2026-1133, titled *Reminders on Updating the DepEd Field Offices and Schools' Citizen's Charter in Alignment with the DepEd Citizen's Charter 2026 Edition*, all Department of Education (DepEd) offices across governance levels are reminded to strictly adhere to the provisions of the DepEd Citizen's Charter (CC) 2026 Edition. They are further directed to conduct the necessary review and update of their respective Citizen's Charters and Client Satisfaction Measurement (CSM) forms.

In order to assist the field offices nationwide in reviewing and aligning their respective Citizen's Charters with the DepEd CC 2026 Edition, the Bureau of Human Resource and Organizational Development – Organization Effectiveness Division (BHROD-OED), in its capacity as the DepEd CART Secretariat, will spearhead a series of online workshops which will be conducted in four (4) clusters from May 12 to 20, 2026.

To ensure full coverage of all field offices, all Regional Office (RO) and Schools Division Office (SDO) participants are hereby advised to access the online workshops using their respective DepEd email addresses through Microsoft Teams based on their assigned cluster and schedule as follows:



Room 102, Rizal Building, DepEd Complex, Meralco Ave., Pasig City 1600
Telephone Nos.: (+632) 86337206, (+632) 86318494
Email Address: usec.hrod@deped.gov.ph | Website: www.deped.gov.ph

Doc. Ref. Code	CO-OUHROD-F002	Rev	00
Effectivity	03.23.23	Page	1 of 3



Schedule	Cluster	Workshop Link
May 12, 2026	Visayas Cluster ROs and SDOs under: <ul style="list-style-type: none"> Region VI Region VII Region VIII Negros Island Region 	tinyurl.com/ccalignmentvisayas
May 13, 2026	Mindanao Cluster ROs and SDOs under: <ul style="list-style-type: none"> Region IX Region X Region XI Region XII Region XIII 	tinyurl.com/ccalignmentmin
May 19, 2026	Luzon Cluster ROs and SDOs under: <ul style="list-style-type: none"> Region I Region II Region III Region V Cordillera Administrative Region 	tinyurl.com/ccalignmentluzon1
May 20, 2026	NCR + 4A + 4B Cluster ROs and SDOs under: <ul style="list-style-type: none"> Region IV-A CALABARZON Region IV-B MIMAROPA National Capital Region 	tinyurl.com/ccalignmentncr4a4b

Lastly, the detailed program of activities is attached for reference and guidance (*see Enclosure*).

For questions or clarifications, please contact **Mr. Ervin Joseph B. Ocampo** or **Ms. Hannah Hasmin M. Caña** of the DepEd CART Secretariat, BHROD-OED, via email at artasec@deped.gov.ph or by phone at (02) 8633-5375.

Copy Furnished:
OFFICE OF THE SECRETARY
 Department of Education
osec@deped.gov.ph

Enclosure – Program Design

Online Workshop on the Alignment of Field Offices to DepEd Citizen’s Charter 2026 Edition

- *May 12: Visayas Cluster*
- *May 13: Mindanao Cluster*
- *May 19: Luzon Cluster*
- *May 20: NCR + 4A + 4B Cluster*

Time	Activity
8:00 AM	Registration and Checking of Attendance
8:30 AM	Opening Program <ul style="list-style-type: none"> • National Anthem • Ecumenical Prayer • DepEd Quality Policy Statement • Overview of the Activity
9:00 AM	Refresher on Citizen’s Charter
9:15 AM	Presentation of the DepEd Citizen’s Charter 2026 Edition <ul style="list-style-type: none"> • Discussion of new services • Reminders on Alignment to DepEd CC 2026 Edition
10:00 AM	Question and Answer Session
11:30 AM	Ways Forward <ul style="list-style-type: none"> • Updates on the ongoing review of DepEd CC 2026 1st Edition • Timeline on the release of DepEd CC 2026 2nd Edition • Upcoming activities for RA 11032 Implementation in DepEd
11:50 AM	Closing Program
- End of Activity -	